

Date: October 4, 2024





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Introduction

This guide provides step by step instructions for PPSA registrations for individual debtors in Ontario through ESC. Contact ESC's sales team at <u>sales@eservicecorp.ca</u> to set up your account with us.

Step 1: Access the Customer Lookup Page

Once your ESC account is set up, access the Customer Lookup Page in the ESC portal.

1. Navigate to Customer Lookup:

• On the Home page, locate and click the "Customer Lookup" option.

2. Add New Customer:

• Click the "Add Customer" button under the New Customer section.





Step 2: Create a New Customer Profile

1. Enter Customer Details:

- **File Number**: This should be the customer contract number or finance company's internal reference number. This will populate automatically in the next stage of the PPSA registration process.
- Type: Select "Individual".
- **First Name**: Enter the customer's first name (e.g., John).
- **Middle Name**: Enter the first initial of the customer's middle name (if applicable).
- **Last Name**: Enter the customer's last name (e.g., Smith).

NOTE: It is very important that a title search (or registered owner search) is done on the subject property prior to registration to ensure the name on the PPSA registration is an exact match with the customer's legal name and registered name on title. If the customer's legal name (which should be verified by two pieces of government ID) differs from the registered name on title, both the customer's registered name on title and the customer's legal name should be included on the registration in the additional debtor's name section by clicking the "Add a Debtor" button and inputting the information.

- **DOB**: Enter the customer's date of birth (e.g., yyyy/mm/dd).
- o Contact Email: Enter the customer contact email (not required).
- o Language Preference: Select your preferred language (e.g., English).
- **Country**: Select the country (e.g., Canada).
- **Address**: Enter the address (e.g., 123 Main St.).
- **City**: Enter the city (e.g., Toronto).
- **Province**: Select the province (e.g., ON).
- **Postal Code**: Enter the postal code (e.g., A1B2C3).

2. Save & Continue:

• Click the "Save & Continue" button to proceed to the customer profile page.



| Home Registry | History Reports Adm | in Help | | Vin check Go |
|---------------|----------------------|---------|----------------------|------------------------------|
| New Custon | her | | | Last Viewed: <u>John A E</u> |
| File Number: | A12345 | | Language Preference: | English ~ |
| Туре: | Individual OBusiness | | Country: | Canada O US |
| First Name: | John | | Address: | 123 Main St. |
| Middle Name: | A | | City: | Toronto |
| Last Name: | Doe | | Province: | ON ~ |
| DOB: | 1965/1/1 | | Postal Code: | M1A 2B3 |
| Contact Email | | | | |

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Step 3: Initiate a Lien Request

1. Select Lien: From the customer profile page, select "Lien" from the New Request options.





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|----------------------------------|-------------|--------------------------|
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| Privacy Terms & Conditions | Privacy | Terms & Conditions |



2. Enter Lien Details:

- Service Registry: Ontario (automatically populated).
- **File Number**: Automatically populated based on file number input by secured party during new customer set up.
- **Collateral Classification:** Select the appropriate collateral classification boxes applicable to the collateral. The options are: consumer goods, inventory, equipment, accounts, and other.
- **Lien Amount**: If all collateral is classified as consumer goods, enter the principal balance secured (e.g., \$8,500.00).
- **Lien Term**: Select the lien term from the dropdown menu. Your choice is from one year to 25 years or a perpetual period of time. A three year registration is the minimum term recommended. A PPSA registration may be extended at any time before the expiration of the initial PPSA registration.
- **Maturity Date**: If all collateral is classified as consumer goods, enter the maturity date of the lending arrangement or select "No fixed Maturity Date" if one is not applicable.
- **General Collateral**: Enter verbiage describing the collateral. We recommend that you consult with a lawyer to determine the correct input in this field. As a general note, the collateral description should include the make, model and serial number of the collateral, if applicable. The secured party may also wish to consider including any contact information not already included in the secured party information fields, such as the secured party's email address.)

3. Secured Party Information:

• Enter the secured party's details. This should automatically populate from your account.

4. Debtor Information (Main applicant automatic, input for additional debtors):

- Ensure the "Person" option is selected.
- \circ $\,$ Confirm the debtor information populated from the customer profile.

5. Asset Information:

• We recommend that you consult with a lawyer to determine the correct input in this field for the collateral being secured.



| Home Registry | History R | eports Adm | in H | elp | | Vin chec | k | Go |
|-----------------------|--------------------------------------|-----------------------------------|-------------------------|-------------------------------|-------------------------------------|-------------------------------|---------|------------|
| Lien Request | Select Province | Enter Details | O Confirm Details | O Pending Registration | O Registration Complete | | Viewing | : John A D |
| Service Registry: | Ontario | | | | | | | |
| File Number: | A12345 | | | | | | | |
| Lien Amount: | \$ 850 | 0].00 | | | | | | |
| Lien Term (in years): | 3 | ~ | | | | | | |
| Caution Filing: | | | | | | | | |
| Maturity Date: | yyyy-MM-dd | | OR IN | lo fixed Maturity | Date | | | |
| General Collateral: | ABC Co. is Serial # 9 MIA 2B3. | the secured pa 8765-4321 affix | ty for t d to the | he ACME Corp. subject prop | Hot Tub - Model erty 123 Main St | ABC123456, ., Toronto, ON, | | |

Secure Party Information

| Address | | | | | | |
|--|---|--|--|--|--|--|
| ABC CO. 456 CENTRE ST., TORONTO, ON, M2B 3C4 | | | | | | |
| [Select] | | | | | | |
| | Address 456 CENTRE ST., TORONTO, ON, M2B 3C4 [Select] | | | | | |

| If your secure | i party | isn't in | the list | above. | click | here | to | add it i | now |
|----------------|---------|----------|----------|--------|-------|------|----|----------|-----|
| | | | | | | | | | |

| Name | Address | | | Date of Birth | Search | | |
|----------------------|--------------------------|-----------------------|--------------------------|-------------------|--------|------|--------|
| John A Doe (Copy) | 123 Main St., Toron | to, ON, M1A2B3 (Copy) | | 01 Jan 1965 | | Edit | Delete |
| Туре | Person DBusiness | | | | | | |
| First Name | | Address | | | | | |
| Middle Name | | City | | | | | |
| Last Name | | Country | Canada 🛩 | | | | |
| DOB [| yyyy-MM-dd | Prov | [Select] ~ | | | | |
| | | Postal Code | | | | | |
| Perform a PPSA Debto | r Search immediately up | on lien registration. | | | | | |
| Serial Num (VIN): | | Model: Asset Type: | [Calast] | | | | |
| Make: | [Select] ~ | | [Select] | ~ | | | |
| | earch immediately upon | lien registration | | | | | |
| _Fendinia FFSA VIN S | earch infinediately upon | lien registration. | | | | | |
| | | Rese | Add Asset | | | | |
| <u>.</u> | Ca | ncel Request S | ave Draft Sa | ave & Continue | | | |
| | Per | mananthy delete Save | | Continue to the | | | |
| | - Ci | this request and c | ontinue editing | confirmation page | | | |
| | | ESC Como | rate Services Ltd. @ 202 | м | | | |
| | | ESC Corpo Privacy | Terms & Conditions | | | | |



Step 4: Confirm and Complete the Lien Request

1. Save & Continue:

• After entering all necessary information, click "Save & Continue" to proceed to the confirmation page.

2. Review and Submit:

- Review all details on the confirmation page and make any necessary adjustments.
- Ensure all information is accurate and complete before submitting.
- Once confirmed, click "Submit to Registry" to submit the lien request.

| eSc | | | | | | | | | |
|--|--|---|--|------------------------|---------------------|-------------------------|-------------------------|--|-------------------------|
| Support: 1-8 | 77-558-0726 | | | | | | | Logged in as Last Login: 2024-08-15 | Log Off |
| Home | Registry | History | Reports | Admin | Help | | | Vin check | Go |
| Lien (| Confirma | ition | Select Province | Enter Details | Confirm Details | Pending Registration | | View | ring: <u>John A Doe</u> |
| File Numbe | er: | A12345 | | | | | | | |
| Registratio | n Type: | Lien | | | | | | | |
| Service Pro | ovince: | ON | | | | | | | |
| Term (year | s): | 3 | | | | | | | |
| Amount of | Lien: | \$8,500.0 | 00 | | | | | | |
| Maturity Da | ate: | No fixed | d Maturity Dat | e | | | | | |
| Requester | | | | | | | | | |
| Caution Fil | ing: | | | | | | | | |
| Secureo | Parties: | | | | | | | | |
| ABC CO. 456 CENT TORONTC | RE ST. 0, ON, M2B3C4, | CA | | | | | | | |
| Debtors | : | | | | | | | | |
| John A Doe (1965-01- 123 Main S Toronto, O | e 01) St. N, M1A2B3, CA | | | | | | | | |
| Assets: | | | | | | | | | |
| Collateral | Classifications or Goods Inven | s: tory Equipme | ent Accounts | Other M | / Included | | | | |
| General C ABC CO. I MODEL AE PROPERT | ollateral: S THE SECURE 3C123456, SER Y 123 MAIN ST | ED PARTY FO IAL # 98765-4 ., TORONTO, | R THE ACME 1321 AFFIXED ON, M1A 2B3. | CORP. HOT TO THE SU | TUB - BJECT | | | | |
| | | | | | | | | | |
| <u>.</u> | | | Cancel F | tequest | Back to Edit. | . Subi | mit to Registr <u>v</u> | | |
| | | | Permanen | tly delete | Go back and cont | inue Send o | complete transaction | | |
| _ | | | this re | yuest | editing this requ | 391 | to the registry | | |
| | | | | ES | C Corporate Service | es Ltd. © 2024 | | | |
| | | | | F | rivacy Terms | & Conditions | | | |



Step 5: Verify Registration Completion

1. Registration Complete:

 After submission, the system will process the registration and display a confirmation page indicating the registration is processing. This will change to complete after a short amount of time, generally 20-30 seconds. You will need to wait and then refresh or move on to another task within the portal and return after a short period of time to verify completion.

| ome | Registry | History | Reports | Admin | Help | | Vin check | Go |
|----------------------|--------------|--|---------------------|--|--|-----------------------|-----------|---|
| View Brookside Un | Norwood | use Gettar Park Google ta Map data \$200 | STE Osborne Are | Piloketing Hannaford Jeporta map error | John A Doe (1) Reference #: A123- 123 Main St. Toronto ON M1A 2B3 Eet | 1965-01-01) 45 | | New Request PPSA Liens Lien Non - ESC Lien |
| PPSA R | egistrations | its Notes F | telated | | Transactic | ons: • Current O Sche | duled | Non - ESC Discharge |
| Date 2024-0 | 8-20 | File Nun <u>A12345</u> | nber | ON | ce Service | Status Complete | | PPSA Searches Debtor Search |
| | | Click to | view the PPSA | details | | | | Analyzed Debtor Search VIN Search |
| | | | | | | | | Analyzed VIN Search Reg Number |

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2. File History:

• Check the file history for the status of your lien registration. It should indicate "Complete".

| SC | | | | | | longed in as: | |
|--|--|---|--------------------|-------------------------|--------------------------|-------------------------|----------------------|
| upport: 1-877-558-0726 | | | | | | Last Login: 2024-08-15 | Log Off |
| Home Registry | History | Reports | Admin | Help | | Vin check | Go |
| ion Donort | | | | | | View | ing: <u>John A D</u> |
| Printer Friendly | Select Province | Enter Details | Confirm Details | Pending Registration | Registration Complete | | |
| Actions | | | | | | | |
| Am | endment | | | Renew | | Discharge | |
| File Number | A12345 | | | | | | |
| Registration Type: | Lien | | | | File History | | |
|)N File # | 2024082 | 0 1209 1902 1 | 1023 | | Service Provin | ce Requested Status PDF | |
| Registration #: | 5083757 | 755 | | | Lien ON | 2024-08-20 Complete | |
| Registration Date: | 2024-08 | -20 | | | | | |
| Service Province: | ON (D | uplicate in anoth | er province) | | | | |
| Term (vears): | 3 | | | | Comments | | |
| Amount of Lien: | \$8,500.0 | 00 | | | | | |
| ien Expiry Date: | 2027-08 | -20 | | | | | |
| Maturity Date: | No fixed | d Maturity Dat | e | | | | |
| Requester: | | | | | | | Save |
| Caution Filing: | | | | | | | |
| Secured Parties: | | | | | | | |
| ABC CO. 456 CENTRE ST. TORONTO, ON, M2B3C | 4, CA | | | | | | |
| Debtors: | | | | | | | |
| John A Doe (1965-01-01) Debtor Search 123 Main St. Toropto, ON, M142B3, (| <u>م</u> | | | | | | |
| Assets: | 1910 | | | | | | |
| Collateral Classificatio | ns: entory Equipme | ent Accounts | Other MV | Included | | | |
| General Collateral: ABC CO. IS THE SECU MODEL ABC123456, SI PROPERTY 123 MAIN | RED PARTY FO ERIAL # 98765-4 ST., TORONTO, | R THE ACME 1321 AFFIXED ON, M1A 2B3 | CORP. HOT | TUB - BJECT | | | |

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Conclusion

For any issues or if you require support, please reach out to our team:

416-595-7177

adminavs@eservicecorp.ca